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“JANUARY-DECEMBER 2019”

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ANNUAL REPORT 2019
### a. LIST OF ACRONYMS

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Description</th>
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<tbody>
<tr>
<td>KICK-U</td>
<td>KICK CORRUPTION OUT OF UGANDA</td>
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<tr>
<td>ACODE</td>
<td>ADVOCATES COALITION ON DEVELOPMENT AND ENVIRONMENT</td>
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<tr>
<td>UDN</td>
<td>UGANDA DEBT NETWORK</td>
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<tr>
<td>DIPF</td>
<td>DISTRICT INTEGRITY PROMOTION FORUM</td>
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<tr>
<td>DPRM</td>
<td>DISTRICT PEER REVIEW MECHANISM</td>
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<tr>
<td>LGCSCI</td>
<td>LOCAL GOVERNMENT COUNCIL SCORE CARD INITIATIVE</td>
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<tr>
<td>LG</td>
<td>LOCAL GOVERNMENT</td>
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<tr>
<td>CSO</td>
<td>CIVIL SOCIETY ORGANISATION</td>
</tr>
<tr>
<td>DGF</td>
<td>DEMOCRATIC GOVERNANCE FACILITY</td>
</tr>
<tr>
<td>HCIII</td>
<td>HEALTH CENTER THREE</td>
</tr>
<tr>
<td>N/A</td>
<td>NOT APPLICABLE</td>
</tr>
<tr>
<td>CSBAG</td>
<td>CIVIL SOCIETY BUDGET ADVOCACY GROUP</td>
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<tr>
<td>NDI</td>
<td>NATIONAL DEMOCRATIC INSTITUTE</td>
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<tr>
<td>MS-TCDC</td>
<td>TRAINING CENTRE FOR DEVELOPMENT CORPORATION</td>
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<tr>
<td>ACCU</td>
<td>ANTI CORRUPTION COALITION UGANDA</td>
</tr>
<tr>
<td>FOWODE</td>
<td>FORUM FOR WOMEN IN DEMOCRACY</td>
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<tr>
<td>ADB</td>
<td>AFRICAN DEVELOPMENT BANK</td>
</tr>
<tr>
<td>MoFPED</td>
<td>MINISTRY OF FINANCE PLANNING AND ECONOMIC DEVELOPMENT</td>
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<td>AA</td>
<td>ACTION AID</td>
</tr>
<tr>
<td>AAIU</td>
<td>ACTION ADI INTERNATIONAL UGANDA</td>
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<tr>
<td>UNNGOF</td>
<td>UGANDA NATIONAL NGO FORUM</td>
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<tr>
<td>DENIVA</td>
<td>DEVELOPMENT NETWORK OF INDEGENEOUS VOLUNTARY ASSOCIATIONS</td>
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<tr>
<td>AFIC</td>
<td>AFRICAN FREEDOM INFORMATION CENTRE</td>
</tr>
<tr>
<td>SEATINI</td>
<td>SOUTHERN &amp; EASTERN AFRICA TRADE, INFORMATION AND NEGOTIATIONS INSTITUTE</td>
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DEI    DIRECTORATE OF ETHICS & INTEGRITY
OAG    OFFICE OF THE ATTORNEY GENERAL
IG     INSPECTORATE OF GOVERNMENT
EOC    EQUAL OPPORTUNITIES COMMISSION
PIPFM  INCLUSIVE PUBLIC PERFORMANCE IN FINANCE MANAGEMENT
SCENE  STRENGTHENING CITIZENS ENGAGEMENT IN ELECTIONS

a. BASIC INFORMATION

EXECUTIVE SUMMARY
KICK-U is a registered anti-corruption coalition of indigenous Civil Society Organizations, special interest groups and individuals in Uganda, working in partnership with public and private institutions to fight against corruption and abuse of fundamental human Rights to access vital development services. KICK-U governance and management/administrative structure consists of: A General Assembly, a Board of Directors and Secretariat. The Secretariat is headed by Executive Director assisted by four program and two administrative staff. At the sub-national level, the coalition operates in the all the Kigezi region districts of Kabale, Kisoro, Kanungu, Rukungiri, Rukiga and Rubanda, at the national level the coalition links with national level advocacy organisations like ACCU, UDN, UNNGOF, AAI(U), CSBAG. The coalition also collaborates with accountability state institutions like IG, OAG, EOC, and DEI.

Kick Corruption out of Uganda (KICK-U) embarked on implementing a six year strategic plan that potentially changed the KICK-U focus of civic empowerment from basic sensitization to empowerment to take action in the demand for good governance and accountability. The plan revolved around innovative ways of working where emphasis was put on partnership building and constructive engagement with state and non-state actors at all levels. It drew its strength from putting citizens in the driver’s seat while the coalition plays a central facilitator and intermediary role.
VISION, MISSION & GOAL

Vision statement
A corruption free society

Mission Statement
Facilitating Empowerment of Communities in order to act independently, participating in society processes and advocate for their own interests.

Goal
Empowering citizens to fight corruption and promote Human Rights in Uganda.

KICK-U has six core organizational objectives

• To fight corruption and promote good governance and accountability.
• To promote and protect human rights.
• To sensitize and empower communities to demand for accountability.
• To build vibrant partnership and networking with other development partners.
• To advocate for protection and sustainability of natural resources.

To achieve the above objectives and the overall organisational goal, KICK-U, continues to pursue nine Key Result Areas (KRAs). These will include:

KRA1: Enhanced Capacity of the KICK-U Secretariat to deliver on its core mandate and contribute to national development

KRA2: Better coordination among and improved functioning of civil society organisations in the Kigezi region.

KRA3: Increased civic awareness and effective participation of citizens in the Kigezi region in the local area development agenda

KRA4: Strong collaborative partnership between civil society and local governments within in the Kigezi region, with improved responsiveness of government to citizens’ concerns
KRA5: Youth and women effectively participating in political leadership and in monitoring of development programs

KRA6: Effective anti-corruption mechanisms in place and citizens actively engaged in the anti-corruption agenda, corruption cases decisively resolved and general decline in corruption practices in both the public and private sector.

KRA7: Mechanisms for resolving land conflicts in place and sound natural resources management and utilization strategies in place.

KRA8: Local empowerment through effective service delivery and mobilisation of poverty reduction by local civil society.

KRA9: Strengthened government mechanism for dialogue, communication, consultation and negotiation on key policies.

b. ACKNOWLEDGMENTS

KICK-U in partnership with UDN, ACODE, ACCU, OAG, IG, CSBAG, FOWODE, MoFPED, AAIU, UNNGOF, DENIVA, AFIC, SEATINI, DEI, GIZ among others for a period of 12 months (January-December 2019) in the 6 districts of Kabale, Kisoro, Rubanda, Rukiga, Rukungiri and Kanungu in Kigezi Sub Region worked hand in hand to further the agenda of the agency through several activities that were conducted in the Region and the Nation as a whole.

Under this period, KICK-U managed to implement SCENE, PIPFM and OPEN CONTRACTING components in all the 6 districts mentioned above.

This report is an output of activities implemented under KICK-U in the above mentioned six districts in partnership with the citizens, district political and technical leadership.

KICK-U would like to acknowledge with gratitude the Support of DGF/CSBAG, USAID/UNNGOF in form of funds to facilitate the activities in Kigezi Sub region.

KICK-U also appreciates the contributions of the KICK-U Board members, District-based researchers/Assessors across Kigezi Sub –Region which made these activities a success.
At the District level, KICK-U is particularly indebted to the offices of the District Chairpersons, Speakers of District Councils, the Chief Administrative Officers, RDCs, District Councillors, Heads of Departments, Media, DIPF members and the Clerks to Council for the support and information you provided during the project implementation period.

KICK-U is also grateful to the citizens/members of various communities, who provided different pieces of information that are part of this report.

In a special way KICK-U would like to greatly thank Democratic Governance Facility (DGF) and USAID contributing partners for providing funding for several activities implemented in Kigezi Sub Region.

I. ANNUAL ACTIVITY OVERVIEW

There were major projects implemented during the year of 2019 i.e. good governance and social accountability, SCENE AND PIPFM.

Good governance and social accountability were all about enhancing quality and volume of service delivery to the population by duty-bearers through promoting and strengthening transparency, accountability, ethics and integrity in local governments on the one side and empowering communities through information provision, exposure, confidence building to participate in decision-making and effectively demand for accountability from duty-bearers on the other hand. Focus was put on stimulating and sustaining the practice of self-assessment, self-reflection and problem identification and solution finding from within local governments, through peer-to-peer learning mechanisms. The ACTIVITIES used problem solving approaches that generated action that emerged from within leading to more sustainable change, as opposed to actions and change that is externally driven. It promoted partnerships between rights holders and duty-bearers in identifying performance gaps in the service delivery chain and formulating strategies for addressing the gaps.

KICK-U was involved in several meetings concerning governance, accountability, leadership and planning.
II. MAIN REPORT

Over the years, Uganda witnessed a steady growth of civil society organisations in Uganda most of which are community based such as women groups, youth groups, farmers associations, burial groups, savings and credit associations and district civil society networks. In Kigezi region, KICK-U mainly focused at addressing basic needs of local citizens and especially built the capacity of citizens to demand accountability and service delivery from government. This was evidenced in increased involvement of civil society organisations in local government planning processes and service delivery monitoring.

KICK-U also noted that collaboration amongst civil society organisations had also not been enhanced due to limited capacity within district civil society networks, but also due to internal weakness within civil society organisation more especially district networks. Most of the district Networks also had had challenges with internal accountability which prevented them from demanding for the same from government. KICK-U positioned herself to continue building the capacity of her members to first address their internal challenges as a pre requisite to engage government to improve on service delivery.

ORGANISATION ACTIVITY PARTICIPATION AND DEVELOPMENT

KICK-U believes that governance assessment outcomes and recommendations are more likely to be accepted when the process is underpinned by strong participation of local stakeholders. Her involvement directly targeted local organizations, institutions and Departments of local Government such us the Police, Judiciary, RDC, DISO, District council (Youth, women, elderly persons and PWDs representatives), the service delivery infrastructure (CAO and heads of department), DPACs, CSOs- networks, district media associations and private sector associations. KICK-U ensured gender representation and participation, informed by the context of current sex representation in the various Departments and institutions.

DISTRICT INTEGRITY PROMOTION FORUM

The project while recognising the complexities imposed on service delivery by fast changing nature of corruption was seeking to promote accountability in public offices through internally driven change and multi-partnerships between state and non-state stakeholders. Interventions were through DIPF and KICK-U partnered with DEI to influence and contribute to addressing issues of corruption, transparency, accountability and effective leadership for better service delivery.
KICK-U collaborated with Directorate of Ethics and Integrity, under the Office of the President of Uganda to operationalise DIPFs in Kisoro and Kanungu districts, presided over by the Directorate on Ethics and Integrity. The DIPF members included CAOs, RDCs, LCV Chairperson, District Speakers, Chairpersons District Service Commission, Chairpersons PAC, Chairperson District Land Board, PPDA rep, Resident State Attorney, Chief Magistrate, IGG, DEO, DHO, OC Prisons, RPC, DPCs, DISO, District Community Development Officer, OCCID, RISOs, AG Representative, CSO representative, District Youth chairperson, District Elderly representatives, and a religious representatives, Mayors, town clerks and Municipal speakers.

The issues were generated from the DPRM and LGCSCI shared and discussed them in the DIPF where key decision makers at district level came up with action points towards addressing service delivery issues.

KICK-U also partnered with CSBAG, DEI, ACODE, MoFPED and UDN to influence and contribute to addressing issues of corruption, transparency, accountability and effective leadership for better service delivery.

POLICY INFLUENCING DIALOGUE ON PETROLEUM FUND MANAGEMENT

This was a dialogue between Ministry of Finance, Planning and Economic Development, Policy Makers and CSO leaders for the concerned sector. It was meant to deliberate on the application of the Petroleum fund and the strategy in place for the fund in relation to Priority Setting and national Development. It was also focused on the revenue from oil and gas production that was emphasised on the development of other sectors. This called for a discussion on the management of revenues which is to be based on facts and figures not assumptions.

KICK-U realised that the revenues from oil and gas production was not properly appropriated and the intended usefulness of the same fund was not clearly documented and presented for accountability. This was a result of the fact that there was no transparency in the management which calls for accountability of the revenue usage, strengthening the capacity of CSOs to do ground work that is recommended and advocate for accountability. It was also observed that the revenues needed to also be appropriated for social economic development.

THEMATIC WORKING GROUPS ENGAGEMENT

KICK-U was involved in this strategic meeting held in consultations with the representative from ministry of Finance and other stakeholders from other for a to look into the ways of how to make our
engagements with Policy Makers work so as to achieve the desired results. The ultimate objective was to ensure that the methods in place are improved to get better results.

THE ANTI CORRUPTION WEEK
KICK-U was involved in the Anti-Corruption week by partnering with IG and this office also wished to partner a lot in Anti-Corruption campaigns much as they did not commit to participate in the Black Monday movement. SHACU (State House Anti-Corruption Unit) spearheaded the launch for Anti-Corruption Week and was also leading the Presidential match which took place in Kampala.

KICK-U also successfully organised an Anti-Corruption Convention that attracted more than 1000 participants. They were led and divided into five panels of 6 speakers each. Among the Participants were the Lay Leaders, Student leaders, Political Leaders at all levels, IG’s Office, Religious Leaders and the Chief Guest was the Minister of State for Finance in Charge of Planning. Hon. David Bahati. This was also organised in partnership with IG, GIZ.

NATIONAL INTEGRITY CHAMPIONSHIP
KICK-U in Partnership with Action Aid Uganda coordinated the nomination exercise for the 2019 National Integrity and Service Delivery Award to promote integrity, stewardship, transparency and accountability in public service for inclusive growth, development and democratic governance.

To provide space for citizens to fight against corruption by nominating men and women in their community of icon of integrity and demonstration of selflessness and stewardship in delivery of quality public services to the citizens of Uganda.

To champion a public crusade in the fight against corruption and integrity in public service for a democratic governance in Uganda.

KICK-U succeeded in regard to Human resource particularly for technical support, linkage and coordination of the nomination processes at sub regional and national levels was adequately put in place.

Worked with identified media house which was VOICE OF KIGEZI FM ltd to ensure adequate coverage and participation of citizens in the nomination process which was very successful.

Jointly coordinated the event/ project preparation with Action Aid International Uganda which made the whole exercise run smoothly.

Shared the recommendations from the different sub regions with the local and central governments for Transparency purposes.
Key Activities Implemented

GOOD GOVERNANCE AND SOCIAL ACCOUNTABILITY.

- Engaged over 1200 local leaders, student leaders, MPs, Minister, IG staff, DEI Staff and other categories of people to a one day Anti Corruption Convention that tackled many corruption related issues.
- Budget Monitoring and Implementation follow up
- Conducted 5 quarterly Joint budget monitoring with duty bearers and communities in the five Subcounties of Kamuganguzi, Kitumba, Buhara, Southern Division and Kaharo. 10 service delivery centres/offices monitored, 02 sectors of Education, and Health Monitored where 87/100 PBCs and 14/15 CBA’s participated in the community budget monitoring in the Five sub counties of Kabale.
- Conducted 05 Sub county -based community budget dialogues on budget monitoring and service delivery in Kabale District. 01 community based budget dialogue organized in each of the 05 Sub counties of Kabale District where over 227 participants including 87 PBCs and 14 CBAs were in attendance.
- Conducted 05 sub county budget interface meetings, One sub county interface meeting conducted in each of the 05 sub counties of Kabale District involving 249 participants attended including 86 PBCs and 15.
- Conducted district Based Radio talk shows where 01 Radio talk show was for Integrity award nominations and the other was for Health Monitoring responses where 10 people hosted (Ag. DHO-Kabale, KICK-U/CSBAG Focal person and PBC) were hosted in the radio talk shows.
- The Uganda National NGO Forum (UNNGOF) with the support of the USAID and in partnership with KICK Corruption out of Uganda (KICK-U) organized a Regional Civic Agency Learning Fellowship for civil society stakeholders and government actors in the Kigezi Region which took place on Friday 12th July, 2019 at Kirigime Guest House.

The main objective of the Civic Agency Learning Fellowships was to contribute towards improved collaboration and shared learning amongst civil society
organizations engaged in electoral and political processes in the regions across the country. Other objectives included:

- Identify areas of collaboration between civil society actors;
- Build synergies within civil sector work on elections in the regions for improved results;
- Introduce the Strengthening Citizens’ Engagement in Elections (SCENE) Activity to civil society stakeholders and government actors in the region where 30 members were in attendance.

- Conducted Community radio talk shows and promotional jingles on Good governance and social Accountability.

- Monitored budget utilization (public expenditure tracking) of health and education services in 45 schools and 15 Health centers.

- Conducted 24 quarterly meetings to influence local government leaders to give accountability on health and education social services.

- Kick Corruption out of Uganda (KICK-U) in partnership with Uganda National NGOForum (UNNGOF) implemented the Topowa Forums and fireplace conversations in Kigezi Region September 2019 for the first quarter.

The main objective of the Topowa Forum was to contribute towards active participation of citizens (especially youth and women) in electoral processes.

Other objectives included;
- Identifying the main community concerns with the electoral process
- Agreement on actions to mitigate electoral challenges and encourage citizens’ participation in electoral processes.

The forum was conducted in sub-counties /areas of Kamunganguzi, Kitumba, Kyanamira with Neighborhood assembly in Muyumbu and Ekibina Kyengozi in Nyakahita,Maziba subocunty, Kabale Municipality with the Slum Dwellers association where each Forum/Ekyoto Fire conversation is always of 30 and above participants but always targeting 30 participants.

**Summary of key issues Discussed:**

**Key community concerns with the electoral processes**

- Ranking issues according to the most critical.
• Underlying causes of those concerns.
• Practical actions that can be taken to mitigate these challenges.
• Politics and leadership:

**How leadership work for us**
• How will community look like if we got leaders that work for us?
• What we need to do to get there

**Elections in Uganda:**
• General perspectives on elections
• Making the citizen's vote count
• Fighting use of money in elections

**The Uganda National Dialogue**
- What issues should we talk a bout
- How do we get Uganda that works for us?

• The Ekyoto fire place conversation and Topowa forums for second quarter were implemented by Kick Corruption out of Uganda- in the Kigezi Region.

The Activities were conducted in Maziba, Kyanamira, Kitumba, Kamunganguzi and Kabale Municipality.

The main objective of the fireplace conversation was to contribute towards active participation of citizens (especially youth and women) in electoral processes.

**Other objectives included:**

i). Disseminate the electoral commission roadmap and key activities there in with citizens and their formations
ii). Agree on actions to disseminate the information about the verification of the voters register and re-arrangement of polling centres
iii). Inspire interest and commitment from the citizens and their formations to engage with the electoral commission roadmap ahead of the 2021 elections
iv). Share the CSO leaderships massage to citizens on electoral reforms and agree on key actions to take the massage forward.

**Summary of key issues Discussed:**

- Follow up on actions from conversations in the previous quarter
- Disseminating information about key activities in the electoral commission Roadmap
- Raising awareness on the Civic society massage to electoral commission among the citizens
- Groups agreements on action to mobilize more citizens to engage with the process.

INSTITUTIONAL AND CAPACITY DEVELOPMENT

Networking and information sharing
KICK-U attended 4 networking and information sharing meetings with its partners and donors. These included; DEI, ACCU, ACODE, DNI, CSBAG, GIZ, SEATINI, AFIC, AAIU, ADB and UDN.

Building the capacity of KICK-U staff and board members
KICK-U Staff (4) were trained in M&E and Fundraising and Grants Management in Arusha MS-TCDC, Capacity of Board Members in Governance & Leadership strengthened.

Two KICK-U staff were facilitated to participate in external workshops that have promoted networking and information sharing with other partners, through this synergy building is encouraged amongst partners for more efficiency and effectiveness in various initiatives.

Facilitating quarterly board meetings.
Four (4) quarterly board meetings were conducted and all the 7 (3 Females and 4 males) board members attended the prepared board meetings to deliberate on issues to facilitate the smooth running of the project.

CROSS CUTTING ACTIVITIES

Procurement of office equipment/Assets.
KICK-U acquired a Motorcycle from CSBAG to support the implementation of SCENE activities.

Key Results/Achievements for this Reporting Period
1. Citizens empowered to demand for accountability from their elected leaders and other technical staff.
2. The Subcounty budget conferences have provided communities the platform to participate in the budget processes and to influencing government to adopt their priorities. There is now increased adoption of community members’ priorities in the district and Subcounty budgets.
3. There has been recognition of civil society role in Influencing budgets to make sure that they work for people. Considering the Subcounty priorities submitted, the priorities submitted by Subcounties speak for people.

4. Community Budget Monitoring has become key in strengthening partnership between KICK-U/CSBAG and service Units. There has been general acceptance of community monitors by duty bearers because of the value they put in service delivery. Monitoring has facilitated evidence based interventions and the heart of all other activities.

5. Community Budget Dialogue meetings. These platforms have been vital informing communities on the status of service delivery while providing space for them to validate and have input of other community issues affecting them. These have been instrumental bridging the relationship between KICK-U/CSBAG and communities increasing visibility in the communities.

6. Community interface meetings were an opportunity for KICK-U/CSBAG to interact with Duty bearers, and community members to draw actions on issues raised. Duty bearers’ will in responding to various issues and commitments for action created space for improved service delivery and also increased KICK-U/CSBAG visibility.

7. Increased citizens trust in Local government services and demand for accountability.

8. Local Government capacity to respond to needs of vulnerable groups such as women, youth and Persons with disabilities and the elderly.

9. Support to deepening understanding of the roles and mandate of district councils and citizens empowerment to participate in decision making process at local government levels

10. Support to advocacy and engagements for better local government revenue management and utilization.

11. Civic education, access to timely and quality information was enhanced.

12. Conducted Joint Citizen - Gov't SC budget conferences at SC level:

13. Organized SC budget conferences in each of the 05 Sub counties where 100 people participated.

14. Organised two radio talk shows for Awareness and Nominations.

**SUSTAINABILITY OF THE ABOVE MENTIONED ACHIEVEMENTS.**

1. Citizens were trained on how to conduct Community engagement meetings (CEMs) and come up with community action plans to address the prioritised needs to their respective leaders for collective action.

2. KICK-U developed a monitoring and evaluation plan to keep monitoring the project achievement registered and advise where accordingly.
3. KICK-U will keep monitoring the implementation of Local Government Budgets developed by citizens and give advice where necessary.

Challenges

As we work with key district stakeholders, we did not anticipate that some of them (political and technical officials) like the RDCs, CAO, LCV Chairpersons, DPCs, and Operation Wealth Creation officials would come along with escorts and drivers in meetings who need to be catered for in terms of meals and transport refund. This compromises the attendance of these officials. However, KICK-U managed to elaborate the operation design which they appreciated but have continuously recommended that their support staff be catered for in the subsequent meeting arrangements.

The implementation of some activities was effected as per the initial work plan. This is because KICK-U work plan did not rhyme with that of partners because KICK-U implementation strategy is meant to be in line with that of the partners. A recommendation was made to KICK-U to follow partner’s work plan and a draft addendum be considered by both parties.

There is still high expectation from stakeholders beyond what KICK-U can afford in terms of facilitation. KICK-U has continuously created awareness among the stakeholders that it is their constitutional duty to participate in development processes.

Participatory budget club members did not turn up as was expected because some got married, others had gone to study, got jobs in EC as NVR updaters. On the other hand, community members from distant areas failed to register their presence due to lack of transport refund. Therefore, only community members within the reach of Sub County normally attended. In addition weather conditions during this quarter affected the attendance.

The major challenge was low response of community members during budget dialogue meetings and interface meetings.

Secondly, community apathy caused by slow response to implement the actions by duty bearers demotivates the community members. Some PBCs and CBA’s who have joined need some training. Because there are always changes in the tools used to monitor, participatory budget club members and CBA’s complain that they should at least have a day for training and
then the day for monitoring. Training as they go for monitoring has been a challenge to them since they have to travel long distances.

**Lessons Learned**

Kick Corruption out of Uganda has learnt that multi-stakeholder involvement in monitoring public goods and services improves service delivery. Local Government should effectively plan and budget for district joint monitoring for sustainability purposes.

KICK-U continues to appreciate and learn more about Local Government operations, systems and how civil society and LG can complement each other to achieve a common goal. Local Government departments are beginning to appreciate the need and importance of organized systems which will enable them track performance, as well as improved accountability and record keeping. This should be adopted as a continuous learning process through which this will be used to help them build their capacity in as far as strengthening the supply and demand sides of accountability for effective leadership and improved service delivery is concerned.

Through District Integrity Promotion Forum, district stakeholders appreciate the opportunity of handling governance and service delivery issues through non-confrontational approaches where this encourages the members to openly discuss with objectivity. This was important that the forum adopted into the planning and budgeting which contributed to the sustainability of strengthening of supply and demand sides of accountability for effective leadership and improved service delivery.

Kick Corruption out of Uganda learnt that the direct interface between citizens and duty bearers through the joint monitoring has bridged the gap whereby there’s an improvement in information sharing which is helping leaders to respond to service delivery gaps for action. Such engagements should be made continuous for purposes of information sharing which facilitates effective leadership and improved service delivery.

KICK-U learnt that most of LG departments operate in isolation. However departments should work and complement each other for effective leadership and improved service delivery therefore there’s need for continued interventions that bring them together.

KICK-U also learnt and felt that the presence and involvement of the Board members in promoting the vision, mission and objectives of the organization improves partnership and
collaboration with other development agencies. It is important to strengthen governance systems which contribute to institutional growth and development.

KICK-U appreciated the need for regular skills development of staff as this builds their capacity to deliver on their tasks effectively and efficiently as well as the confidence and skills to do so.

KICK-U appreciated the importance of capacity building and support from its partners (UNNGOF, CSBAG and AFIC) towards project implementation where this has helped mitigate the would-be challenges, hence leading to the good progress of the projects. It is important to network and collaborate for synergy building in Kigezi region.

KICK-U also learnt that the issues of the wage bill have also limited staffing. In Kabale district, the issue of providing accommodation has taken community participation approach where communities start up buildings and district only provides roofing in form of nails and iron sheets for accommodation.

Local government’s budgets are small and revenue collection is very low because people have no incomes. This limits funding of service delivery in local government. Also the policy does not allow Subcounties to fund health and education services, and even if the policy allowed, the Subcounties have no capacity to fund them due to underfunding. For instance, a Subcounty cannot manage the construction of two toilet facilities within a year or build a classroom block. There is a problem of the wage bill which affects staffing in local government. Local government role has been that of advocacy also, submitting priorities to district and pushing for some projects to be done. Budgets are not decentralized. I also learnt commercialized politics have caused a serious problem, Community members response in participating in development meetings is low for instance during budget conferences the number of community members were low, and mostly participants were Chairperson LCIs who also were bitter for not getting transport refund. Some Subcounties have even no facilitation for refreshments during budget conferences which makes those who come not even to come again. I learnt that LCs do not know the issues affecting service delivery in education and health and duty bearers, including teachers, Head teachers, in-charges who are at the centre of service delivery do not participate in these budget conferences. I was concerned to find none of the issues of Rwene Health Centre II captured in the 2020/2021 Budget simply because
PBCs, from Rwene parish did not attend and the budget conference took place a date before finalizing the 1st Quarter reporting.

**Recommendations.**
Local government departments should work and complement each other for effective leadership and improved service delivery therefore there’s need for continued interventions that bring them together
There is need for continued interventions that can bring departments together like DIPFs
Continued need to strengthen governance systems which contribute to institutional growth and development through corporate governance capacity building.
Regular skills development and capacity building of staff capacity is paramount and therefore required.
Local Government should effectively plan and budget for district joint monitoring for sustainability purposes which can only be achieved through all level inclusiveness in the process.

Paying PBCs, Duty bearers, and CBA’s signing on payment sheets caused conflicts and bias for community members who said they were being used only as others were getting money.
The new system of beyonic payments where all register on attendance sheets only has to some extent harmonized the conflict and compared to previous meeting, there has been some improvements in the turn up.

**SUCCESS STORY**
Kamuganguzi health centre had cracked maternity Ceiling. During the Subcounty budget conference held at Kamuganguzi, it was presented, the facility in Charge and Subcounty council were tasked to put measures to repair the ceiling. The ceiling is now in a normal condition.

Again maternity ward was understaffed with one midwife. Yet during the quarter, the facility had conducted 75 deliveries which was burdensome to one staff. During the Subcounty budget interface meeting, the issue was presented, and members were concerned and tasked the Subcounty council to push for recruitment of more staff. The facility received 2 staff one
midwife adding to three, one OPD staff adding to 4 including in charge who is a nursing officer

The Pictorial Report.

MEMBERS OF IG OFFICE, URA, POLITICAL ARENA AND KICK-U BOARD PARTICIPATING IN THE ANTI CORRUPTION CONVENTION

THE CHAIRMAN LC5 OPENING THE ANTI CORRUPTION CONVENTION IN KABALE
THE FULL CAPACITY ATTENDANCE OF THE ANTI CORRUPTION CONVENTION

MEMBERS OF THE STATE AGENCIES ON THE PANEL OF DISCUSSION – THE IGG REPRESENTATIVE, THE URA COMMISSIONER AND AN MP
LEADERS AND KICK-U BOARD AND STAFF AFTER THE CONVENTION

MEMBER OF STAFF AND BOARD CHAIRPERSON ATTENDING THE ANTI CORRUPTION WALK IN KOLOLO
BOARD MEMBERS AND STAFF AT THE INTEGRITY AWARD CEREMONY ORGANISED BY ACTION AID TO CELEBRATE THE MEMBERS OF PUBLIC THAT EXHIBITED HIGH LEVEL INTEGRITY

KICK-U AND OTHER ANTI CORRUPTION AGENCIES AFTER PLANNING FOR THE ANTI CORRUPTION WEEK AT HOTEL AFRICANA ORGANISED BY ACCU AND TIU – KAMPALA
KICK-U REPRESENTED AT THE PANEL OF DISCUSSION ON SAVE THE CHILD MEETING ORGANISED BY UDN AT HOTEL AFRICANA

LEADERS OF CSOs IN A CONSULTATIVE MEETING WITH DPACS ORGANISED BY KICK-U AND CSBAG
MEMBERS OF M&E CLASS AFTER COURSE COMPLETION IN ARUSHA WHERE KICK-U WAS REPRESENTED BY FOUR MEMBERS OF STAFF.